



# SIGNATURE *WoodCrafters*

## Customer Satisfaction Survey

Customer Name: Jenn Machovina Date: 8/22/08

Project Completed in Your Home (please check all that apply):

- Stair ReCrafting
- Rail Replacement
- Kitchen Cabinet ReCrafting
- Kitchen Remodeling
- Countertop Replacement
- Built-In Cabinetry Additions

	Poor										Excellent
1. Overall impression of the quality of the product provided?.....	1	2	3	4	5	6	7	8	9		(10)
2. Overall impression of the competence and professionalism of your salesperson/designer? .....	1	2	3	4	5	6	7	8	9		(10)
3. Overall impression of the competence and professionalism of our installation crew? .....	1	2	3	4	5	6	7	8	9		(10)
4. Follow up service issues are corrected timely and efficiently? .....	1	2	3	4	5	6	7	8	9		(10)
5. Overall impression of the quality of the services provided?.....	1	2	3	4	5	6	7	8	9		(10)
6. Overall how would you rate Signature WoodCrafters compared to other contractors who have done work for you? .....	1	2	3	4	5	6	7	8	9		(10)
7. How likely is it that you would recommend Signature WoodCrafters to a friend or colleague? (Please circle one)											
	a. Not a Chance	b. Perhaps	c. Very Likely	(d. Definitely)							

Were there any areas in which we exceeded your expectations?  
*All areas! Every employee was wonderful to talk to and very informative. The outcome is beautiful*

Were there any areas in which we could improve? What would you suggest?  
*Couldn't say a bad thing!*

Any other comments or suggestions?  
*I'll be writing a separate recommendation. Very, very pleased!!*

**THANK YOU!**